

Terms and Conditions

When buying from South Yorkshire Mowers Ltd the following terms and conditions apply:

Payment

- We offer a secure means of ordering and paying for your products via this site. All online credit card payments are secured through a Secure Server Layer to protect your data. Our servers are rigorously tested to the meet PCIDSS (Payment Card Information Data Security Standard) criteria.
- Alternatively, you can order and pay over the telephone or via bank transfer. Please call us on 01302 215655
- We must receive payment of the whole of the price for the goods you order before your order can be accepted. Our acceptance of your order will bring into existence a legally binding contract between us. Acceptance will occur on either the debiting of your credit/debit card or on receipt of full payment via bank transfer. A contract will not affect your statutory rights.

Delivery

- Most products are kept in stock, and we aim to deliver your order within 1 - 2 working days. If the item is out of stock we will keep you informed of any major delays.
- South Yorkshire Mowers Ltd shall not be held liable for any delays in delivering goods, nor shall they be held liable for delays caused to customers work commitments due to your order not arriving on time.
- South Yorkshire Mowers shall not be liable to customers for charges for hire of alternate machinery or labour. South Yorkshire Mowers Ltd will not be liable for compensation of any kind due to late delivery of machinery or failure of machinery or damage to property from delivery.
- Delivery of products is usually 1 - 2 days from receipt of order and cleared funds. Delivery of tractors/ride on mowers is usually 5 - 7 working days after receipt of order.
- Products will be despatched to your preferred address directly from our distributors. A detailed receipt, together with a copy of the credit card payment receipt, will be posted separately to you.

Spare and Replacement Parts Orders

- Parts advice and orders can only be researched based on the information supplied by the customer. It is your responsibility as the customer to check the information you provide is correct for your machinery.
- Special Order spare parts are supplied on a non-returnable basis. No refunds can be given for parts that have been ordered specially for the customer which ultimately turn out to be incorrect.
- A Special Order is when the customer has provided the details, description and / or part number themselves.

Product Warranties

- All garden machinery products carry the appropriate manufacturers' warranties. Warranty information displayed in our online catalogue applies to DOMESTIC use of products. For COMMERCIAL use, different warranties usually apply - please enquire for details.

Faulty Goods

- If the goods turn out to be faulty or different from those you ordered, you may return them after notifying us of the problem with the goods and your intention to return them. You must return them within 30 days of the date of their delivery to you to our contact address. We will refund the price you paid for such goods provided that the goods are returned by you and received by us in the condition they were in when delivered to you. If the goods have been used we reserve the right to repair them in accordance with the relevant legislation in force at the time.

GDPR

- South Yorkshire Mowers Ltd and Just Ride On Mowers may collect the following information for the processing and despatch of orders. Your name, address and contact information including email address and telephone number. The data will be used for the purpose of fulfilling orders, answering queries, ensuring the security of the website and ordering system, and for the prevention and detection of fraud.

Complaints

- South Yorkshire Mowers Ltd are committed to providing a high standard of customer service and satisfaction. If you have any concerns or complaints about our products or services, please contact us via Email: info@southyorkshiremowers.co.uk or by telephone on 01302 215655 during business hours Monday to Friday.
- We will endeavour to address and respond to complaints and concerns within 2 working days (Monday - Friday). Customers will be kept fully informed on the progress of resolving complaints.

Website Security

- We use SSL security (128 bit encryption) for the ordering process on our web site. Hence, ordering goods via our web site is totally secure so that consumers' personal information and transactions remain confidential and cannot be interfered with. If you have any concerns or questions about the security of our site, please contact us by Email: info@southyorkshiremowers or by telephone on 01302 215655 during business hours Monday to Friday.

Disclaimer

- The information contained in this website is for general information purposes only. The information is provided by South Yorkshire Mowers Ltd and while we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors. Any reliance you place on such information is therefore strictly at your own risk.
- Under no circumstances will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this website.
- Through this website you are able to link to other websites which are not under the control of South Yorkshire Mowers Ltd. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.
- Every effort is made to keep the website up and running smoothly. However, South Yorkshire Mowers Ltd takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.